

AKWA IBOM STATE GOVERNMENT												
MINISTRY OF HEALTH												
SLA SERVICE DELIVERY MONTHLY COMPLIANCE REPORT - DECEMBER 2025												
SN	CUSTOMER NAME	ADDRESS	E-MAIL ADDRESS	PHONE NUMBER	SERVICE PROVIDED	DATE OF SUBMISSION	DATE OF COMPLETION	EXPECTED TIMELINE	APPROVAL/ REJECTION	COST	ANY ISSUE (GRIEVANCE/ COMPLAINT/ OTHERS)	RESOLUTION/ DECISION
						DD/MM/YYYY	DD/MM/YYYY					
1	Ubong Udo	14 ekong street uyo	Not Applicable	08035324510	Clinical	14 December 2025	14 December 2025	1 Day	Approval	Not Applicable	No Doctor to attend his mother at IGH, Etinan and the Medical Supt. Was contacted	Resolved
2	Ini Eweh	Nkemba lane, uyo	Not Applicable	08126788601	Administrative	16 December 2025	16 December 2025	1 Day	Approval	Not Applicable	Need employment and was referred to ARISE Portal	Resolved
3	Promise Samuel	Eket, Akwa Ibom state	Not Applicable	09034806551	Waiting Time	16 December 2025	16 December 2025	1 Day	Approval	Not Applicable	Waiting for Laboratory personnel till 11am and Medical Supt. was contacted	Resolved
6	Effiong Udo Akpan	34 Udi street, Uyo	Not Applicable	08085080863	Administrative	17 December 2025	17 December 2025	1 Day	Approval	Not Applicable	Need information on employment in Ministry of Health and was referred to the Notice Board of the Ministry	Resolved
7	Wisdom Lesson	Ikot Ekpen Road, Uyo	Not Applicable	08032440042	Administrative	18 December 2025	18 December 2025	1 Day	Approval	Not Applicable	Need information on employment in Ministry of Health and was referred to the Notice Board of the Ministry	Resolved
8	Mustapha Mansurate	Isidore Avenue Osong Ama Uyo	Not Applicable	07042848274	Administrative	18 December 2025	18 December 2025	1 Day	Approval	Not Applicable	Need information on employment in Ministry of Health and was referred to the Notice Board of the Ministry	Resolved
9	Anyanwu Chidi	Ifa Atai Etoi Uyo	Not Applicable	08161109568	Administrative	18 December 2025	18 December 2025	1 Day	Approval	Not Applicable	Need information on employment in Ministry of Health and was referred to the Notice Board of the Ministry	Resolved
10	AbasiFREKE Trumpet	Ekpeyong street, Uyo	Not Applicable	08145221370	Administrative	19 December 2025	19 December 2025	1 Day	Approval	Not Applicable	Need information on employment in Ministry of Health and was referred to the Notice Board of the Ministry	Resolved
11	Abigail Udoh	Abak Road Uyo	Not Applicable		Administrative	20 December 2025	20 December 2025	1 Day	Approval	Not Applicable	Need information on employment in Ministry of Health and was referred to the Notice Board of the Ministry	Resolved
12	Joseph Bassey	Etinan Akwa Ibom state	Not Applicable	07062840457	Administrative	21 December 2025	21 December 2025	1 Day	Approval	Not Applicable	Need information on employment in Ministry of Health and was referred to the Notice Board of the Ministry	Resolved
13	Etoro Joseph	Ekom iman Uyo	Not Applicable	07032556074	Administrative			1 Day	Approval	Not Applicable	Need information on employment in Ministry of Health and was referred to the Notice Board of the Ministry	Resolved