

AKWA IBOM STATE GOVERNMENT											
MINISTRY OF TRADE AND INVESTMENT											
GRIEVANCE REDRESS MECHANISM REPORT - MARCH 2025											
S/N	TRACKING NO.	COMPLAINANTS NAME	CONTACT (PHONE)	DATE OF COMPLAINT	TYPE OF COMPLAINT (BASED ON CLASSIFICATION)	DESCRIPTION OF ISSUE	AMOUNT LOST (₦)	PARTY	DATE OF RESPONSE	ACTION TAKEN	STATUS (OPEN/ONGOING/RESOLVED)
1	MTI/MAR/001	Itu Road/Udo Ekong Junction Market Women Association	0807 409 3632	07 March 2025	Multiple Taxation	The Association complaint of multiple daily ticket taxation by Itu Local Govt revenue officers	Advocacy	CS Unit - MTI	10 March 2025		Resolved
2	MTI/MAR/002	Kernel Dealers Association	0812 834 5426	13 March 2025	Vehicle Impoundment by Produce and Inspection Service (MTI)	The association complained that the vehicle carrying their products was impounded on the grounds of improper grading and documentation	Advocacy		17 March 2025	The Ministry allowed for re-inspection and correction and then ordered for the release of the vehicle without unnecessary delays	
3	MTI/MAR/003	Mr. Okon Eyo	0806 604 4081	14 March 2025	Sales Restriction	He complained of being restricted from selling Palm oil at Afaha market	Advocacy		17 March 2025		
4	MTI/MAR/004	Foodstuff Dealers Association	0808 145 4848	21 March 2025	Extortion on the road	The Association complaint of being extorted on the road by task force	Advocacy		24 March 2025		