

AKWA IBOM STATE											
MINISTRY OF TRADE AND INVESTMENT											
GRIEVANCE REDRESS MECHANISM REPORT - APRIL 2025											
S/N	TRACKING NO.	COMPLAINANTS NAME	CONTACT (PHONE)	DATE OF COMPLAINT	TYPE OF COMPLAINT (BASED ON CLASSIFICATION)	DESCRIPTION OF ISSUE	AMOUNT LOST (₦)	PARTY	DATE OF RESPONSE	ACTION TAKEN	STATUS (OPEN/ONGOING/RESOLVED)
1	MTI/APR/01	Itu road Market Women Association	0807 409 3632	11 April 2025	Security Challenges	Extortion by miscreant at night	₦630,000.00		14 April 2025	The Ministry send a letter to informed the Nigerian Police Force and requested they patrol the area when the market women at selling	Resolved
2	MTI/APR/02	Garri Sellers Association, Afaha Market	0802 742 3828	17 April 2025	Belonging to Association	Compulsory membership of Association			21 April 2025	The ministry officials met with the market leaders and adviced them to allow to operate in the market.	Resolved
3	MTI/APR/03	Daniel Textiles & Jewlry	0814 299 1109	17 April 2025	Loss of Registration of Business Premises Certificate	Loss of Registration of Business Premises Certificate			21 April 2025	Certificate is replaced	
4	MTI/APR/04	Tonsu Health Services	0810 412 8384	22 April 2025	Registration of Business Premises	Double Taxation	₦20,000.00		24 April 2025	The payment made by the complainant was for shop rate not Registration of Business Premises	