

AKWA IBOM STATE											
MINISTRY OF HEALTH											
GRIEVANCE REDRESS MECHANISM REPORT - DECEMBER 2025											
SN	TRACKING NO	COMPLAINANTS NAME	CONTACT (PHONE)	DATE OF COMPLAINT	TYPE OF COMPLAINT (BASED ON CLASSIFICATION)	DESCRIPTION OF ISSUE	AMOUNT LOST	PARTY	DATE OF RESPONSE	ACTION TAKEN	STATUS (OPEN/ONGOING/RESOLVED)
	001	Ubong Udo	08035324510	14 December 2025	Clinical	No Doctor to attend his mother at IGH, Etinan and the Medical Supt. Was contacted			14 December 2025	Resolved	
	002	Ini Eweh	08126788601	16 December 2025	Administrative	Need employment and was referred to ARISE Portal			16 December 2025	Resolved	
	003	Promise Samuel	09034806551	16 December 2025	Waiting Time	Waiting for Laboratory personnel till 11am and Medical Supt. was contacted			16 December 2025	Resolved	
	004	Effiong Udo Akpan	08085080863	17 December 2025	Administrative	Need information on employment in Ministry of Health and was referred to the Notice Board of the Ministry			17 December 2025	Resolved	
	005	Wisdom Lesson	08032440042	18 December 2025	Administrative	Need information on employment in Ministry of Health and was referred to the Notice Board of the Ministry			18 December 2025	Resolved	
	006	Mustapha Mansurale	07042848274	18 December 2025	Administrative	Need information on employment in Ministry of Health and was referred to the Notice Board of the Ministry			18 December 2025	Resolved	
	007	Anyanwu Chidi	08161109568	18 December 2025	Administrative	Need information on employment in Ministry of Health and was referred to the Notice Board of the Ministry			18 December 2025	Resolved	
	008	Abasifreke Trumpet	08145221370	19 December 2025	Administrative	Need information on employment in Ministry of Health and was referred to the Notice Board of the Ministry			19 December 2025	Resolved	
	009	Abigail Udoh		20 December 2025	Administrative	Need information on employment in Ministry of Health and was referred to the Notice Board of the Ministry			20 December 2025	Resolved	
	010	Joseph Bassey	07062840457	21 December 2025	Administrative	Need information on employment in Ministry of Health and was referred to the Notice Board of the Ministry			21 December 2025	Resolved	
	011	Etoro Joseph	07032556074	21 December 2025	Administrative	Need information on employment in Ministry of Health and was referred to the Notice Board of the Ministry			21 December 2025	Resolved	