

AKWA IBOM STATE											
MINISTRY OF HEALTH											
GRIEVANCE REDRESS MECHANISM REPORT - OCTOBER 2024											
SN	TRACKING NO	COMPLAINANTS NAME	CONTACT (PHONE)	COMPLAINT	TYPE OF COMPLAINT (BASED C	DESCRIPTION OF ISSUE	AMOUNT LOST	PARTY	DATE OF RESPONSE	ACTION TAKEN	STATUS (OPEN/ONGOING/RESOLVED)
13	013	Dominic Usoro	08053943152	15/10/2024	Quality of care	Went where he can get	None	Ombudsman	15/10/2024	The matter was settled She was asked to apply through the government portal	RESOLVED
14	014	Imaobong John	08067523905	28/10/2024	Administrative	He wanted employment	None	Ombudsman	28/10/2024		ONGOING