

AKWA IBOM STATE											
MINISTRY OF HEALTH											
GRIEVANCE REDRESS MECHANISM REPORT - MAY 2024											
SN	TRACKING NO	COMPLAINANTS NAME	CONTACT (PHONE)	COMPLAINT	TYPE OF COMPLAINT (BASED C	DESCRIPTION OF ISSUE	AMOUNT LOST	PARTY	DATE OF RESPONSE	ACTION TAKEN	STATUS (OPEN/ONGOING/RESOLVED)
7	007	Joy Imoh	0912168337	05/07/2024	Quality of care	Father was not cared fo	None	Ombudsman	05/07/2024	The matter was settled	RESOLVED
8	008	Ruth Udosen I.	08028328651	17/5/2024	Administrative	Name not captured in s	None	Ombudsman	17/5/2024	The matter was settled	RESOLVED