

AKWA IBOM STATE											
MINISTRY OF HEALTH											
GRIEVANCE REDRESS MECHANISM REPORT - MARCH 2024											
SN	TRACKING NO	COMPLAINANTS NAME	CONTACT (PHONE)	DATE OF COMPLAINT	TYPE OF COMPLAINT (BASED ON COMPLAINT FORM)	DESCRIPTION OF ISSUE	AMOUNT LOST	PARTY	DATE OF RESPONSE	ACTION TAKEN	STATUS (OPEN/ONGOING/RESOLVED)
4	004	Abraham Usoro	07037360738	03/02/2024	Waiting time	Spent more than 5 hours	None	Ombudsman	03/02/2024	The matter was settled	RESOLVED
5	005	Samuel Udoah	08030219110	16/3/2024	Staff attitude to work	Delay in taking over duty	None	Ombudsman	16/3/2024	The matter was settled	RESOLVED