

AKWA IBOM STATE											
MINISTRY OF HEALTH											
GRIEVANCE REDRESS MECHANISM REPORT - FEBRUARY 2024											
SN	TRACKING NO	COMPLAINANTS NAME	CONTACT (PHONE)	COMPLAINT	TYPE OF COMPLAINT (BASED ON)	DESCRIPTION OF ISSUE	AMOUNT LOST	PARTY	DATE OF RESPONSE	ACTION TAKEN	STATUS (OPEN/ONGOING/RESOLVED)
2	002	Gabriel Umoren	07037924852	16/2/2024	Communication	Not willing to refer patient	None	Ombudsman	16/2/2024	The matter was settled	RESOLVED
3	003	Sylvanus Ekanem	08169449472	16/2/2024	Administrative	Pension delay	None	Ombudsman	16/2/2024	Resurgence	ONGOING