

AKWA IBOM STATE											
MINISTRY OF HEALTH											
GRIEVANCE REDRESS MECHANISM REPORT - JANUARY 2024											
SN	TRACKING NO	COMPLAINANTS NAME	CONTACT (PHONE)	COMPLAINT	TYPE OF COMPLAINT (BASED ON)	DESCRIPTION OF ISSUE	AMOUNT LOST	PARTY	DATE OF RESPONSE	ACTION TAKEN	STATUS (OPEN/ONGOING/RESOLVED)
1	001	Eneflok Ime John	09062118862	01/06/2024	Administrative	Staff not showing up for	None	Ombudsman	01/06/2024	The matter was settled	RESOLVED