	MINISTRY OF TRADE AND INVESTMENT GRIEVANCE REDRESS MECHANISM REPORT - SEPT., 2024											
S/N	TRACKING NO.	COMPLAINANTS NAME	CONTACT (PHONE)	DATE OF COMPLAINT	TYPE OF COMPLAINT (BASED ON CLASSIFICATION)	DESCRIPTION OF ISSUE	AMOUNT LOST	PARTY	DATE OF RESPONSE	ACTION TAKEN	STATUS (OPEN/ONGOING/R ESOLVED	
1	MTI/SEP/001	Maggold Textiles Hub	08038872709	6-9-2024	Illegal Taxation	The business owner complained that she was taxed for environmental pollution by IRS	28700	CS Unit, MTI		The Ministry met with Board of Internal Revenue and the issue was resolved	Resolved	
2												