AKWA IBOM STATE MINISTRY OF TRADE AND INVESTMENT

GRIEVANCE REDRESS MECHANISM REPORT - JULY 2024

S/N	TRACKING NO.	COMPLAINANTS NAME	CONTACT (PHONE)	DATE OF COMPLAINT	TYPE OF COMPLAINT (BASED ON CLASSIFICATION)	DESCRIPTION OF ISSUE	AMOUNT LOST (₦)	PARTY	DATE OF RESPONSE	ACTION TAKEN	STATUS (OPEN/ONGOING/R ESOLVED
1	MTI/JUL/001	Yam Dealers Association, Akpan Andem Market, Uyo	08133574453	4-7-2024	Market Space Allotment	The Association complained that the Market Management has not alloted enough market space for them	Advocacy	CS Unit, MTI		The Ministry had a meeting with the Market Authority and the issue was redressed	
2	MTI/JUL/002	Christy Food Marts, 39 Silas Udoh Street, Uyo	08033204587	16-7-2024	Illegal Taxation	The business owner complained that she was taxed for environmental pollution by IRS	Advocacy	CS Unit, MTI		The Ministry met with Board of Internal Revenue and the issue was resolved	Resolved