

AKWA IBOM STATE											
MINISTRY OF TRADE AND INVESTMENT											
GRIEVANCE REDRESS MECHANISM REPORT - JUNE 2024											
S/N	TRACKING NO.	COMPLAINANT'S NAME	CONTACT (PHONE)	DATE OF COMPLAINT	TYPE OF COMPLAINT (BASED ON CLASSIFICATION)	DESCRIPTION OF ISSUE	AMOUNT LOST (₦)	PARTY	DATE OF RESPONSE	ACTION TAKEN	STATUS (OPEN/ONGOING/RESOLVED)
1		Tibemo_Hub Venturez	08132778902	3-6-2024	Typo Error on E-receipt	Typo error was made in the Name of Business	Advocacy	CS Unit, MTI	07/06/2024	The error was corrected and a new receipt given	Resolved
2	MTI/JUN/001	Supermarket Owners Association, Akwa Ibom State	08162962500	19-6-2024	Double taxation	Double taxation by Local Govt. Authorities	Advocacy	CS Unit, MTI	22/06/2024	The Ministry met with Local Govt. Authorities and resolved on collecting revenues that fall within the purview of each arm of government	Resolved
3	MTI/JUN/002	Tomatoes Dealers Association, Akpan Andem Market, Uyo	08028271504	24-6-2024	Illegal Charges on Market Space	The Association complained that they were charged exorbitant amount for market space.	Advocacy	CS Unit, MTI	01/07/2024	The Ministry had a meeting with the Market Authority for reduction in amount charge for market space	Resolved