AKWA IBOM STATE MINISTRY OF TRADE AND INVESTMENT GRIEVANCE REDRESS MECHANISM REPORT - MAY 2024

S/N	TRACKING NO.	COMPLAINANTS NAME	CONTACT (PHONE)	DATE OF COMPLAINT	TYPE OF COMPLAINT (BASED ON CLASSIFICATION)	DESCRIPTION OF ISSUE	AMOUNT LOST (₦)	PARTY	DATE OF RESPONSE	ACTION TAKEN	STATUS (OPEN/ONGOING/R ESOLVED
						Typo error was made in the				The error was corrected	
1	MTI/MAY/001	Preshy Marts	08023743686	6-5-2024	Typo Error on E-receipt	Name of Business	Advocacy	CS Unit, MTI	10/05/2024	and a new receipt given	Resolved
										The Ministry met with Uyo	
										Local Govt. Authority and	
										Electronic Dealers and they	
		Electronic Dealers				Double taxation by Uyo Local				were exempted from paying	
2	MTI/MAY/001	Association, Nepa Line, Uyo	08064658912	16-5-2024	Double taxation	Govt. Agents	Advocacy	CS Unit, MTI	20/05/2024	some taxes	Resolved
3									\		