## AKWA IBOM STATE MINISTRY OF TRADE AND INVESTMENT GRIEVANCE REDRESS MECHANISM REPORT - APRIL 2024

S/N	TRACKING NO.	COMPLAINANTS NAME	CONTACT (PHONE)	DATE OF COMPLAINT	TYPE OF COMPLAINT (BASED ON CLASSIFICATION)	DESCRIPTION OF ISSUE	AMOUNT LOST (₦)	PARTY	DATE OF RESPONSE	ACTION TAKEN	STATUS (OPEN/ONGOING/R ESOLVED
1		Tile Dealers Association, Mbiabong	07044911065	17-4-2024	Multiple Emblem	Multiple Emblems on Trucks by Agents of Ministry of Transport	Advocacy	CS Unit, MTI		The two ministries met and resolved on charges that would not further transfer hardship on the populace	Resolved
2	MTI/APR/002	Master Bakers Association	09032446689	9-4-2024	Encrochment	Massive encrochment by neighbouring States	Advocacy	CS Unit, MTI		The Ministry intervened and it was resolved that other States comes on agreed days within the week.	Resolved