AKWA IBOM STATE MINISTRY OF TRADE AND INVESTMENT

GRIEVANCE REDRESS MECHANISM REPORT - MARCH 2024

S/N	TRACKING NO.	COMPLAINANTS NAME	CONTACT (PHONE)	DATE OF COMPLAINT	TYPE OF COMPLAINT (BASED ON CLASSIFICATION)	DESCRIPTION OF ISSUE	AMOUNT LOST (₦)	PARTY	DATE OF RESPONSE	ACTION TAKEN	STATUS (OPEN/ONGOING/R ESOLVED
1	MTI/MAR/001	Afaha Market Oil Dealers Association	07035113077	4-3-2024	Double Taxation	Double taxation by Local Govt. Agents	Advocacy	CS Unit, MTI		The Ministry met with the Local Govt. Authority and the Oil Dealers	Resolved
2 3	MTI/MAR/002	NASSI	08022808631	13-3-2024	Leadership Tussle	Factions fighting over the leadership of the Association	Advocacy	CS Unit, MTI		A meeting was brokered by the Ministry and the matter was resolved ambicably	Resolved