AKWA IBOM STATE

MINISTRY OF TRADE AND INVESTMENT

GRIEVANCE REDRESS MECHANISM REPORT - FEBRUARY 2024

S/N	TRACKING NO.	COMPLAINANTS NAME	CONTACT (PHONE)	DATE OF COMPLAINT	TYPE OF COMPLAINT (BASED ON CLASSIFICATION)	DESCRIPTION OF ISSUE	AMOUNT LOST (₦)	PARTY	DATE OF RESPONSE	ACTION TAKEN	STATUS (OPEN/ONGOING/R ESOLVED
1	MTI/FEB/001	Timber Dealers Association, Mbiabong	08026048677	13-2-2024		Double taxation by Local Govt. Agents	Advocacy	CS Unit, MTI		The Ministry met with the Local Govt. Authority and the timber dealers	Resolved
2	MTI/FEB/002	Garri Sellers Association, Itam, Market	08027423828	16-2-2024	Belonging to Association	Compulsory membership of Association	Advocacy	CS Unit, MTI		The Ministry met with the members and non-members of the Association that membership should be optional	
3											