	AKWA IBOM STATE										
	MINISTRY OF EDUCATION										
	GRIEVANCE REDRESS MECHANISM REPORT - APRIL, 2024										
SN	TRACKING NO	COMPLAINANTS NAME	CONTACT (PH	DATE OF CON	TYPE OF COMPLAIN	DESCRIPTION OF ISSUE	AMOUNT LOST	PARTY	DATE OF RESPONSE	ACTION TAKEN	STATUS (OPEN/ONGOING/RESOLVED
	1 MOE/24/04/019	St Charles Academy, Ikot Ebre, Ibesikpo	07038532381	04/04/24	TAXATION	Payment of registration fees after purchase of form for private institution with the same amount of money	statutory fee	MOE, SEQAS	08/04/24	Official explanation given	RESOLVED
	2 MOE/24/04/020	Divine Seed High School, Ediam Street, Eket	08038409420	15/04/24	DOUBLE TAXATION	Double Registration of School	statutory fee	MOE, SEQAS	19/04/24	Official explanation given	RESOLVED
	3 MOE/24/04/021	Rev Usoro Nur/Pri School, Ikot Obio Asanga, Nsit Ubium	08064380568	22/04/24		Bureacratic bottlenecks which makes it difficult for some proprietors to operate.	NA	MOE, SEQAS	26/04/24	Official explanation given	RESOLVED
	4 MOE/24/04/022	Bright Light Nur/Pri. School, Iwuochang, Ibeno	08023882332	23/04/24		Delay in issuance of Authority-to-open-and-operate	NA	MOE, SEQAS	26/04/24	Official explanation given	RESOLVED
	5 MOE/24/04/023	Divine Favour Christian College, Ikot Udo Aduak, Oruk Anam	08023389469	30/04/24		Lack of dedicated helplines or digital tracking systems	NA	MOE, SEQAS	03/05/24	Official explanation given	RESOLVED
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