AKWA IBOM STATE											
MINISTRY OF EDUCATION											
GRIEVANCE REDRESS MECHANISM REPORT - MARCH, 2024											
SN	TRACKING NO	COMPLAINANTS NAME	CONTACT (PHONE)	DATE OF C	TYPE OF COM	DESCRIPTION OF ISSUE	AMOUNT	PARTY	DATE OF RESPONSE	ACTION TAKEN	STATUS (OPEN/ONGOING/RESOLVED)
	1 MOE/24/03/013	Evangel Nur/Pri School, Ibaka, Mbo	08109330070	04/03/24		Payment of registration fees after purchase of form for private institution with the same amount of money		MOE, SEQAS	07/03/24	Official explanation given	RESOLVED
	2 MOE/24/03/014	Christian Youth Academy, Nung Udoe, Ibesikpo	08035331272	05/03/24		Slow processing of documentation and issuance of Authority-to-open-and-operate		MOE, SEQAS	10/03/24	Official explanation given	RESOLVED
	3 MOE/24/03/015	Total Child Int'l Nur/Pri School, Mbak Atai, Ita , Itu	08169723818	13/03/24		Bureacratic bottlenecks which makes it difficult for some proprietors to operate.		MOE, SEQAS	18/03/24	Official explanation given	RESOLVED
	4 MOE/24/03/016	Mbiabong Nur/Pri School, Ekpene Ukpa, Etinan	07067978858	20/03/24		Payment of registration fees after purchase of form for private institution with the same amount of money		MOE, SEQAS	24/03/24	Official explanation given	RESOLVED
	5 MOE/24/03/017	Lutheran High School, Uquo, Esit Eket	08027235968	25/03/24		Delay in issuance of Authority-to-open-and-operate		MOE, SEQAS	28/03/24	Official explanation given	RESOLVED
	6 MOE/24/03/018	Apostolic Nursery School, Ikot Abia Idem, Ikot Ekpene	080333604	26/03/24		Lack of dedicated helplines or digital tracking systems		MOE, SEQAS	31/03/24	Official explanation given	RESOLVED
	7										
	120										