	AKWA IBOM STATE											
	MINISTRY OF EDUCATION											
	GRIEVANCE REDRESS MECHANISM REPORT - FEBRUARY, 2024											
SN	TRACKING NO	COMPLAINANTS NAME	CONTACT (PHON	IE DATE OF COMPL	AI TYPE OF COMPLAINT (I	DESCRIPTION OF ISSUE	AMOUNT LOST	PARTY	DATE OF RES	ACTION TAKEN	STATUS (OPEN/ONGOING/RESOLVED)	
	1 MOE/24/02/006	Character and Skill Academy, Ikot Afaha, Eket	09126551258	01/02/24	Multiple Taxation	No business-friendly reforms to foster economic growth and development due to multiple taxation	STATUTORY FEE	MOE, SEQAS	05/02/24	ficial clarifiction provided to propi	rie RESOLVED	
	2 MOE/24/02/007	SS Peter and Paul Nursery School, Mkpanak Ibeno	08022823947	02/02/24		Slow processing of documentation and issuance of Authority-to-open-and-operate	NA	MOE, SEQAS	07/05/24	Official explanation given	RESOLVED	
	3 MOE/24/02/008	Daystar International School, Atan Offot, Uyo	08108209707	12/02/24		Bureacratic bottlenecks which makes it difficult for some proprietors to operate.	NA	MOE, SEQAS	16/02/24	Official explanation given	RESOLVED	
	4 MOE/24/02/010	Fulga Nur/Pri School, Mbiabam, Ibiono	08161314361	13/02/24		Bureacratic bottlenecks which makes it difficult for some proprietors to operate.	NA	MOE, SEQAS	16/02/24	Official explanation given	RESOLVED	
	5 MOE/24/02/011	Kingdom Heritage Model School, Mbiabong Etoi, Uyo	07039580078	16/02/24		Delay in issuance of Authority-to-open-and-operate	NA	MOE, SEQAS	22/02/24	Official explanation given	RESOLVED	
	6 MOE/24/02/012	New Era Hiogh School, Eket	08128486481	20/02/24		Lack of dedicated helplines or digital tracking systems	NA	MOE, SEQAS	26/02/24	Official explanation given	RESOLVED	
	7											
	8											
	9											